

C A No. 152856914
Complaint No. 09/2026

In the matter of:

Sat PalComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Agrawal, Member (Legal)
2. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Suraj Aggarwal, Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 30th April, 2026

Date of Order: 04th May, 2026

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the grievance are that the complainant applied for Category Change from NX to DX vide request no. 8007995066, against CA No. 152856914 installed at premises no. 174-A, Kh. No.174, Gali No.1, Mandoli Village, Delhi-110093. It is also his case that OP rejected his application for category change on the grounds of "As per the site inspection report, it has been confirmed that only the ground floor exists at the premises, the entire ground floor is being used for parking purposes and a commercial meter is already installed".

Attested True Copy

Secretary
CGRF (BYPL)

1 of 4

Complaint No. 09/2026

2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking change of category of Non-domestic Electricity Connection at premises no. 174-A, Kh. No.174, Gali No.1, Mandoli Village, Delhi-110093 bearing CA No. 152856914.

Reply further submitted that the building is Ground Floor only and commercial parking and NX Electricity connection already exist at ground floor. No residential or domestic dwelling unit exists at the said premises. As the premises is only Ground Floor being used at Parking and no dwelling unit is found above the ground floor.

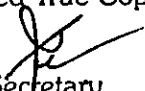
3. The complainant in its rejoinder refuted the contents stated in the reply of the respondent. It is stated that there exists separate kitchen and separate entry which proves that the property is in use for domestic purpose. It is further submitted that the parking is used for residential purpose and that there is no commercial activity going on. Also in the deficiency letter issued by the respondent it was mentioned "connection already exist" which was wrongly mentioned as the applicant applied for category change not for new connection.

4. During the hearing, OP was directed to conduct joint site visit. The joint site visit submitted by the OP stated that building is two side open, meter no. 70198789 NX exist in building.

5. Arguments of both the parties were heard.

6. From the narration of facts and material placed before us we find that the present dispute pertains to the rejection of the complainant's request for change of electricity category from Non-Domestic (NX) to Domestic (DX) in respect of CA No. 152856914 installed at premises No. 174-A, Kh. No. 174, Gali No. 1, Mandoli Village, Delhi.

Attested True Copy


Secretary
CGRF (BYPL)

  2 of 4

Complaint No. 09/2026

The Opposite Party (OP) has rejected the request primarily on the ground that the premises consist only of a ground floor being used for parking purposes and that no residential unit exists. It has further been contended that a commercial (NX) connection is already installed and the usage is non-domestic.

On the other hand, the complainant has asserted that the premises are being used for residential purposes and that there exists a separate kitchen and entry, indicating domestic use. The complainant has also disputed the finding of the OP regarding commercial usage and submitted that no

Complaint No. 09/2026

7. In view of the above, the Forum is of the considered opinion that the rejection of the complainant's request was not based on a comprehensive and reasoned assessment of actual usage and, therefore, cannot be sustained.

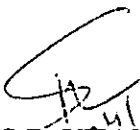
ORDER

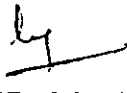
The complaint is allowed. OP is directed to change the category of electricity connection having CA no. 152856914 as applied for by the complainant vide request no. 8007995066 installed at premises no. 174-A, Kh. No.174, Gali No.1, Mandoli Village, Delhi-110093 after completion of other commercial formalities as per DERC Regulations 2017.

OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. AGRAWAL)
MEMBER (LEGAL)

4 of 4

Attested True Copy


Secretary
CGRF (BYPL)